



COVID - 19 (Coronavirus)

Precautions

Grout Wizards take the health, wellbeing & safety of our customers and the community very seriously.

All Grout Wizards are fully aware of their obligations to prevent the virus spreading.

If Grout Wizards attends your location you can be assured that they have taken all precautions specified by Federal and State governments.

As a result of the COVID - 19 outbreak Grout Wizards have implemented the following systems & procedures for your & our safety.

Precautions we are taking:

- We will not attend the job site if we are feeling unwell or exhibiting any flu - like symptoms.
- We will also not attend the job site if we believe we have come in contact with anyone in the last 14 days who have advised they are feeling unwell or presenting any flu - like symptoms.
- Before entering the premises &/or job site we will sterilise our hands & all tools, equipment & consumables to be taken into the premises & onto the job site with a 70% Isopropanol Alcohol Sterilising Solution.
- We will greet you but will not attempt to shake hands with you & while on site we will practice required social distancing as required by the State & Federal governments.
- We will ask that you practice social distancing from us as well & observe the 1 person per 4m² rule that is currently in place.
- During the day / duration of the job we will wash & re sterilise our hands on a regular basis & also sterilise any surfaces that we have come in contact with while working on the job site.
- At the completion of the job or end of the work day we will wash our hands thoroughly & sterilise them. We will also sterilise all work surfaces & other surfaces we have come in contact with. All tools, equipment & consumables that have been onsite will also be sterilised. As always, all reusable items like towels, cloths & sponges etc will be washed & sterilised.
- We will remove all waste & disposable items from site & dispose of them in a safe & appropriate way.

We ask that you contact us & postpone your job if you are feeling unwell, exhibiting flu like symptoms or have come in contact with anyone who is sick, feeling unwell or exhibiting any flu like symptoms.

We are here to assist you & to help keep you & your environment safe.